

Level 4

Hospitality Manager

Apprenticeship



Duration

2 years



Location

Rush Green Campus



Starting

Flexible dates



Age

16-18
Apprenticeships



Careers

Hospitality

How do apprenticeships work?

If you prefer a more practical style of learning, an apprenticeship or higher apprenticeship could be the ideal option for you. They enable you to learn on the job and gain nationally recognised qualifications at the same time. [Find out more about apprenticeships.](#)

Overview

This Apprenticeship will enable you to learn how Hospitality Managers work across a wide variety of businesses including bars, restaurants, cafés, conference centres, banqueting venues, hotels or contract caterers.

Hospitality Managers generally specialise in a particular area, however the core knowledge, skills and behaviours are aligned. Common to all managers in this role is passion for exceeding customers' expectations. Hospitality Managers have a high level of responsibility and are accountable for fulfilling the business vision and objectives which requires excellent business, people and customer relation skills.

Individuals in this role are highly motivated team leaders that combine a talent for management and specific industry skills and thrive on the customer facing nature of the role.

What you'll learn

On this Apprenticeship, you will learn:

- Business Strategy
- People Skills
- Customers Service
- Management & Leadership

Assessments / Exams

To achieve this Apprenticeship standard, you will be assessed through summative online test, business project and professional discussion.

Entry requirements

You will need to have GCSE at Grade 4 or above in English and Maths.

What this apprenticeship leads to

On completion of this Apprenticeship, you will be able to progress into Higher Education, like university or you will also be able to progress your career in the following areas:

- Food and Beverage Service Management
- Housekeeping Management
- Front Office Management Revenue Management
- Conference and Events Management
- Hospitality Outlet Management
- Multi-functional Management

Visit this course on our website: <https://barkingdagenhamcollege.ac.uk/find/courses/0000011807>

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