

Level 2

NCFE Principles of Team Leading

NCFE/CACHE Certificate



Duration

12 weeks



Location

Rush Green Campus



Starting

Flexible



Age

Adult 19+



Careers

Business
Management & HR

Course fees per year

ADULT 19+

FREE

The above fees include tuition and exam fees.
Contact us to discuss what Financial support is available.

Overview

If you're looking to develop your team leading skills to manage a team effectively, this online course will help you do just that.

You'll learn how to use different styles of leadership to enhance your team's performance and how to motivate team members to get the best out of them. You'll also learn how to manage conflict, how to handle dissatisfied customers and how to be the best mentor possible.

This course is delivered entirely online and can be studied at a pace that suits you. You could complete in as little as 6 weeks dependent on the time you can commit.

What you'll learn

On this course you'll study:

- Principles of team leading
- Understanding business

- Understanding how to communicate work-related information
- Understanding how to deliver customer service and resolve problems
- Understanding how to develop working relationships with colleagues
- Introduction to coaching
- Introduction to mentoring
- Understanding personal development

Entry requirements

This Level 2 course is free if you:

- currently live in England
- are aged 19+
- have been a resident in the UK/EU for 3+ years
- are not be on an apprenticeship

What this course leads to

On successful completion of this course, you'll have earned a NCFE CACHE Level 2 certificate which could also help you progress your career, or enter a new sector – whilst giving you the tools you need to lead teams.

We offer a range of online courses for adult learners. See the full [range of courses here](#).

Visit this course on our website: <https://barkingdagenhamcollege.ac.uk/find/courses/0000011325>

For further information please contact the college: <https://barkingdagenhamcollege.ac.uk/contact>