

Level 3

DIPLOMA IN LEADERSHIP & MANAGEMENT (NSF)

City & Guilds Diploma



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| Duration | Location | Starting | Age | Careers |
| 1 year | Rush Green Campus | Sept 2022 | Adult 19+ | Management & HR |

Course fees per year

ADULT 19+

FREE

The above fees include tuition and exam fees.
Contact us to discuss what Financial support is available.

Overview

This course will give you the insight you need to work in a management role in a variety of settings.

This qualification aims to build on your leadership capabilities and show you how to manage projects, people and relationships. Fast-track your progression to a level which is recognised by employers.

The Institute of Leadership and Management (ILM) is the UK's largest management awarding body, combining industry-leading qualifications, recognised training programmes and specialist member services.

What you'll learn

On this course you'll study:

- The Employer and Leadership Role
- Planning, Allocating and Organising Work

- Solving Problems and Making Decisions
- Communication and Information Systems in the Workplace
- Motivation and Improving Performance
- Career Development
- Induction, Training and Coaching
- Dealing with Discipline, Conflict and Stress in the Workplace
- Health and Safety at Work
- Customer Service
- Change Management
- Quality Management

Entry requirements

For our Level 3 online courses you will be eligible to study for free if you do not hold any qualifications above a Level 2.

Not sure if this applies to you? [Check your qualifications online.](#)

What this course leads to

On successful completion of this course, you'll have earned a NCFE CACHE Level 3 certificate which could also help you progress your career, or enter a new sector.

We offer a range of online courses for adult learners. See the full [range of courses here.](#)

Visit this course on our website: <https://barkingdagenhamcollege.ac.uk/find/courses/0000011458>

For further information please contact the college: <https://barkingdagenhamcollege.ac.uk/contact>