



ADULT STUDENT HANDBOOK 2026/27

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WELCOME



Dear student,

Welcome to Barking & Dagenham College. I'm delighted that you've chosen us as the place to build your future.

Here, you will find a team of exceptional staff ready to guide and support you to achieve your ambitions over the coming year. Our staff have extensive industry experience so you can be sure that you're learning the skills you'll need to be highly employable when the time comes for you to complete your studies and launch your career.

I am extremely proud of our college, the modern and industry-standard facilities you'll benefit from and the high quality of education we provide; these are just some of the factors that have resulted in many outstandingly successful alumni. You are now at the start of an exciting journey here at BDC, and I look forward to seeing your skills, confidence and employability grow as you undertake your studies with us.

If I could share one piece of advice for your time here at BDC, it is to make the most of it. Attend and participate fully

in your classes, don't be afraid to ask questions and for support if you need it, and make the most of all the opportunities that come your way. These might include educational visits; work placements and talks from potential employers; becoming an ambassador; and joining a sports team or social club. Activities like these are all part of our vibrant college experience and will help to shape your future.

This handbook provides all the information you'll need to get started here at BDC and to access everything that's available to you whilst you're with us. Keep it and refer to it whenever you need it.

Finally, I do hope that you enjoy your time here at Barking & Dagenham College, and that we can work together to ensure that you achieve your personal goals and aspirations. Good luck and my best wishes for a very successful future!

Natalie Davison
Principal and Chief Executive

MISSION, VISION, CULTURE & VALUES

As a member of Barking & Dagenham College, you are integral to achieving our **Vision** and **Mission**. Our core values are central to our work:

OUR MISSION:

**Empowering futures,
transforming lives**

OUR VISION:

**To be an
exceptional college**

OUR CULTURE AND VALUES:

Barking & Dagenham College is a unique, diverse and inclusive environment in which everyone is supported to grow, develop and really flourish.

We treat each student as an individual because we know that everyone is different. Every individual has their own unique talents, circumstances, challenges and aspirations. Every student brings something special and it is this diversity and richness of ideas that makes College life interesting, fun and vibrant. Our culture is such that all students, staff and visitors should feel welcome, safe and valued. Guided by our principles of honesty, integrity and transparency, we treat each other respectfully and seek to establish trust. By building resilience and confidence, we encourage students and staff to rise above challenges with determination and a positive mind-set.

Whilst we are rightly proud of our unique internal culture, Barking & Dagenham College is an outward facing organisation that recognises the critical importance of working through networks and collaboration to lead change and influence local agendas. By partnering with industry-leading employers and embracing innovation, digital technologies and new ways of thinking, we strive to push the boundaries of learning and ensure that our students are ahead of the curve. Our many stakeholder partnerships mean that we have established our place at the heart of our community and as a key partner in the regeneration of the London Borough of Barking and Dagenham.

At Barking & Dagenham College, we are dedicated to inspiring students and staff to embrace challenges and pursue their dreams with confidence. Most of all, we are ambitious and we expect excellence – from ourselves and from our students.

Our Values:

INSPIRE

These are the values that guide all of our activities:

INCLUSION

Valuing diversity and ensuring equal opportunities for all

NETWORKS AND COLLABORATION

Working together and through partnerships to achieve common goals

SAFETY AND WELLBEING

Creating an environment where everyone feels safe, supported, respected and valued

PRINCIPLES

Acting with honesty, integrity and transparency at all times

INNOVATION

Embracing creative thinking and new technologies

RESILIENCE

Overcoming challenges with perseverance and determination

EXCELLENCE

Striving for the highest possible standards in everything we do

INSPIRE AWARDS



BRONZE

Core Entitlement (All Learners)

- 30 Hours Academic Tutorial
- 30 Hours Pastoral Tutorial
- 35 Hours EEP
- 35 Hours Work Experience

Total
130
Hours

Outcome
**Engaged
Learner**

SILVER

Bronze plus 100 additional INSPIRE hours

Examples:

Sport, Enrichment, Careers, Progression,
Curriculum Projects, Volunteering

Total
230
Hours

Outcome
**Active
Contributor**

GOLD

Bronze plus 200 additional INSPIRE hours

Examples:

Leadership, Student Ambassador,
WorldSkills, Competitions, Mentoring

Total
330
Hours

Outcome
**Leader and
Role Model**

OUR EXPECTATIONS

Here at Barking & Dagenham College we work exceptionally hard to give you the best possible teaching and learning experience, and all of the support that you need to help you to be successful.

We are committed to fostering an inclusive environment where diversity is celebrated and all students feel valued and respected, regardless of their background, ethnicity, gender, sexual orientation or disability. These are our promises to you!

IN RETURN, WE EXPECT YOU TO:

- **Be respectful to everyone – students, staff, visitors and neighbours**
- **Attend 100% of lessons, including maths, English and tutorials, and be punctual**
- **Ensure your work adheres to your course's guidelines and deadlines, avoiding copying the work of others (plagiarism), which includes misuse of artificial intelligence (AI) (e.g. ChatGPT)**
- **Wear your College ID badge at all times on campus and during educational visits, ensuring that your photograph and badge information is visible at all times. Your badge must be provided to staff upon request.**
- **Follow all health and safety rules**
- **Respect College property including accommodation, equipment and computers**
- **Behave responsibly inside and outside of College, including online**
- **Respect our College and the neighbouring environment; recycle where possible and dispose of litter in bins**
- **Dress appropriately and respectfully for a professional working environment**
- **Take full responsibility for belongings that you choose to bring to college and hand in any lost and found to a member of staff.**

WE DO NOT ACCEPT:

- Discrimination, bullying, harassment or threat (sexual, physical, emotional, verbal or online) towards any other student, member of staff, visitor or member of our local community
- Foul, racist, sexual, violent, offensive or abusive language and/or behaviour
- Spitting
- Unsafe actions that put others at risk or break the College's health and safety regulations
- Instigation or promotion of violent or extremist views or ideas, including online activity
- Carrying, using or distributing alcohol, drugs, solvents, energy drinks or other illegal/harmful/ psychoactive substances.
- Entering campus under the influence of alcohol, drugs, solvents or other illegal/harmful/ psychoactive substances
- The carrying of any weapon or use of any item as a weapon, including laser pens
- Behaviour that disrupts the learning of others
- Any form of academic or exam misconduct including copying the work of others (plagiarism) and the use of AI
- Use of mobile phones/smart watches during lessons or exams (unless agreed by the tutor)

- Smoking, including e-cigarettes or vapes, outside of the designated areas next to car parks
- Damage to any College property or possessions, or to that of our local community neighbours
- Anti-social behaviour on-campus or within the neighbouring area
- Wearing hoods, balaclavas, peaked caps, face masks or other items that obscure the face, unless it is integral to your faith
- Low rise or sagging trousers or jogging bottoms, revealing clothing or clothing with offensive slogans or language

IT AND DIGITAL USAGE

- No damage or alteration to IT equipment or systems
- Only use personal College ID and password, which must not be shared with anyone
- No access to any unauthorised sites or chat rooms that contain abusive, sexist, pornographic or unlawful materials
- No harmful online behaviour, including (but not limited to) online bullying or making, sending or receiving explicit images, including those generated using AI such as deepfakes.
- No communication with extremist organisations or access to extremist content online
- No unauthorised recording of staff or students at any time No unauthorised recording of staff or students

For everyone's safety, College IT and digital equipment has safeguarding monitoring software installed. Please be aware this is monitored continuously and improper use may lead to disciplinary action and referral to the police.



EQUALITY, DIVERSITY AND INCLUSION

We pride ourselves on being a warm, diverse and inclusive college where everyone is supported to grow, develop and flourish and you, our students are at the heart of everything that we do.

At BDC everyone is championed to be their authentic selves, respected and valued as individuals and with the ability to express themselves freely so that ideas can come to life and your passion, whatever that may be, can become your future.

SAFEGUARDING

We want you to feel safe. The health, safety and welfare of our students is our highest priority. You have a right to be safe while at college or on work placement, at home or online.

If anything is worrying you, or if you have concerns about someone you know, please speak to us. You can speak to any member of staff you feel comfortable with, for example your teacher. They will know what to do next to ensure you receive the right help and support. Alternatively, you can go to Reception or the Learner Support Zone, at the Rush Green Campus and ask to speak to a Safeguarding Officer directly.

If you'd like to speak to one of our specialist Safeguarding Officers, you can identify them by their distinctive rainbow-coloured lanyard.

For more information on how to stay safe and well, please look at the **"Student Services"** section of BDC Online.



PREVENT

PREVENT is part of the Government's Counter Terrorism Strategy and as a college we have a legal duty to prevent students from being drawn into violent extremism.

We encourage all students to be curious, critical and open to new ideas – this is all part of your personal development. However, if you feel that someone is trying to influence you to adopt extreme views or support terrorism, please speak to us.



COUNTER TERRORISM POLICING

BRITISH VALUES

At Barking & Dagenham College, staff and students are expected to understand and promote British Values.

DEMOCRACY – in this country we can influence the way society is run by voting. At college, this means being able to make suggestions and contribute to college debates. Every class chooses a representative who can take the views of the class to the Student Leadership Team.

RULE OF LAW – there are laws in this country which must be respected and followed by everyone. At college, we have rules for staff and students, such as the Code of Conduct, to ensure that we are all treated fairly.

INDIVIDUAL LIBERTY – we are all free to be ourselves and voice our opinions, so long as we do not break the law, or ignore other people's rights.

MUTUAL RESPECT & TOLERANCE – at BDC we are proud of our diverse community. We do not tolerate discrimination, racism or bigotry. If we disagree with another person's opinion we can challenge it, but we must be respectful and tolerant towards that person.

SPOTLIGHT ON ATTENDANCE

Outstanding attendance is key to ensuring positive outcomes on our courses. Missing or arriving late to lessons can mean missing crucial knowledge and skills that are not only required for final assessments, but to benefit you in your future career.

We expect all students to attend 100% of timetabled classes.

If you are in receipt of student financial support in the form of a bursary, failure to attend a minimum of 95% of your timetabled sessions will result in bursary payments being paused until your attendance improves.

We understand that in rare cases there may be challenges outside of your control that may impact your attendance. In these cases, please contact your tutor if you are unable to attend your class.





THE LEARNING RESOURCE CENTRE (LRC)

Located at our Rush Green Campus, the Learning Resources Centre (LRC) is a hub for information.

We have a range of course and career-related reading materials, books, ebooks as well as shelves of fiction. We have PCs within the LRC that are available to use whenever the LRC is open and Chromebooks are available for daily loan. Current learners can borrow Chromebooks for two weeks to help with studies at home.

Please pop in and speak to a member of the team for more information.



SPORT AND LEISURE FACILITIES

We are lucky to have a range of sport and leisure facilities for the use of our students, including the new Hair Society salon open at Rush Green Campus, a beauty salon offering affordable treatments, and a full fitness centre and sports hall where you can work out, hire a court or engage in clubs and societies.



FINDING YOUR WAY

You can find more information on getting to our campuses, as well as campus maps on our website at bdc.ac.uk/map, or by **scanning the QR code on your Student ID Card.**

2026/27 TERM DATES

AUTUMN 2026

START DATE

Tuesday 1 September 2026

HALF TERM

Monday 26 October 2026 -
Friday 30 October 2026

END DATE

Friday 18 December 2026

CHRISTMAS HOLIDAYS

Monday 21 December 2026
Monday 4 January 2027

SPRING 2027

START DATE

Tuesday 5 January 2027

HALF TERM

Monday 15 February 2027 -
Friday 19 February 2027

END DATE

Thursday 25 March 2027

EASTER HOLIDAYS

Monday 29 March 2027 -
Friday 9 April 2027

Good Friday is 26 March and
Easter Monday is 29 March

SUMMER 2027

START DATE

Tuesday 13 April 2027

HALF TERM

Monday 31 May 2027 -
Thursday 4 June 2027

END DATE

Friday 2 July 2027

SUMMER HOLIDAYS

Friday 2 July 2027 -
TBC September 2027

In addition to the above dates, our college will be closed for the majority of students during GCSE English and Maths exams to enable us to provide the best environment for our students taking exams. You will be notified of these closures by email.

YOUR TIMETABLE

HOW TO ACCESS YOUR TIMETABLE



You can access your timetable at
timetable.bdc.ac.uk

Simply enter your Student ID number, which can be found on your ID card, and your timetable for the coming week will be displayed.

Whilst we make every effort to keep timetables consistent, we recommend you check your timetable regularly to ensure you are aware of any room changes or amendments to sessions.





KEY COLLEGE EVENTS

Throughout the year, we hold a number of key events outside of normal timetabled sessions, to add value to your student experience. These include:

NATIONAL APPRENTICESHIP WEEK

Monday 8 February - Sunday 14 February

BDC SKILLS SHOW

Wednesday 10 February - Compete with your peers, and showcase your learning to current industry professionals in your subject.

GREATER LONDON SKILLS SHOW

Date TBC - Winners of the BDC Skills Show will compete against other colleges in the Greater London area.

NATIONAL CAREERS WEEK

Monday 1 March - Saturday 7 March

STUDENT OF THE YEAR AWARDS: END OF YEAR CELEBRATION

Wednesday 16 June



SUPPORT WHILST YOU STUDY



**SCAN THE QR CODE TO
REQUEST ADDITIONAL
LEARNING SUPPORT**

LEARNING SUPPORT

Our team is dedicated to providing learning support to help students reach their academic, social, and personal outcomes. If you have a disability and/or learning difficulty, we can offer you a range of support interventions tailored to meet your individual needs.

Additionally, we provide exam support for eligible students, ensuring that everyone has the opportunity to perform to the best of their abilities. Our Service for the Deaf is available if you require a sign language specialist. Our goal is to create an inclusive learning environment and a supportive experience to empower our students to succeed.

Our Learning Support Team are based in Ashford building at the Rush Green Campus and you can drop in for support. Alternatively email [**als@bdc.ac.uk**](mailto:als@bdc.ac.uk)



STUDENT SUPPPORT ZONE

We have a fantastic team of staff dedicated to supporting you in and around your studies throughout your time with us.

Our Learner Support Zone at the Rush Green Camps, is a one-stop-shop for any non-teaching related questions or issues you may have, and offer a range of services including:

- **Mental health and counselling**
- **Low attendance and retention support**
- **Sexual health, relationships advice and support**
- **Sanitary products**
- **Support for youth offenders and looked after children**
- **Safeguarding and personal safety guidance**
- **Personal and social development opportunities**
- **General information, advice and guidance**

For those studying at our Barking Campus, please speak to your tutor who can refer you to our support teams.

Students are required to wear their college ID cards at all times whilst on our campuses. If you lose or forget your ID card, the Learner Support Zone will be able to provide you with a replacement at a cost of £5.00.

CAREERS AND EMPLOYABILITY

Your time at college is designed to prepare you for your future career. That includes information, advice and guidance on courses, work experience opportunities and extra-curricular activities to ensure you're well qualified and stand out to future employers.

Our team of impartial Careers Advisers will be on-hand throughout your time with us to provide 1-1 guidance, information and workshops on everything career and next-steps related, including UCAS Applications, CV Workshops and work placement opportunities. You'll meet your dedicated coaches during Induction Week.



STUDENT FINANCIAL SUPPORT AND BURSARIES

The cost of being a student can be expensive. As a student at Barking & Dagenham College we may be able to help you with some of these costs. We offer support with free college lunches, childcare costs, books, uniform, travel expenses, equipment and more.

All you have to do is fill in the online application form and the team will assess you for support eligibility. There are terms and conditions, such as a limit on household income, which the Student Financial Support Team would be happy to discuss with you. You can contact them for more information or to apply:

Monday to Thursday from 8.30am - 5pm

Friday from 8.30am - 3:30pm

Face to Face - Advice Street, Rush Green Campus

Telephone - 0203 667 0050

Email - sfs@bdc.ac.uk

All bursaries are subject to learners attending a minimum of 95% of timetabled sessions and positive behaviour. Dropping below 95% attendance or behaving in ways which do not align with our Code of Conduct for Students will result in payments being paused.



RESOURCES AND INFORMATION

ACCESSING YOUR STUDENT EMAIL

We will share all important updates and information to your student email account and it is important that you check it regularly.

Your email address will be **YourStudentIDNumber@g.bdc.ac.uk** (for example: 01234567@g.bdc.ac.uk) and can be accessed via gmail from the BDC Online homepage (bdc.ac.uk/bdc-online). Your password is your date of birth to 8 digits in the following format: **ddmmyyyy**. Full information will have been sent to your personal email address within 24hrs of your enrolment.

If you have any issues accessing your email, please contact **helpdesk@bdc.ac.uk**

ETRACKER

eTracker is your individual learning and assessment tracker. Here you will be able to see your attendance, as well as results and progress throughout your course. To access eTracker visit: **<https://etracker.bdc.ac.uk/ActionCentre>** or click the link on BDC Online.

GOOGLE CLASSROOM

Google Classroom is home to all of your digital learning and study materials. Any homework, online classes and supplementary information about your course will be shared here as well as messages from your tutors. You can access google classroom via BDC Online or directly at **<https://classroom.google.com>** and login using your student email address.

STUDENT LIFE

Life at BDC is about more than just studying. Get involved, meet new people and make the most of your time here.

We offer a wide range of opportunities beyond your academic programme, including enrichment activities, sports, trips, volunteering, clubs, themed events and workshops designed to build skills and friendships. From creative and career focused workshops to seasonal and cultural events, there is always something happening to inspire your interests and help you connect with others.

STUDENT LOUNGE

A social space with music, board games, gaming, pool, table tennis and weekly themed activities. The perfect place to relax, recharge and meet others.

CLUBS AND SOCIETIES

Join an existing club or start your own - we will help you bring your idea to life. Connect with like-minded people who share your interests and take part in social events.

STUDENT AMBASSADORS

Paid opportunities to represent the College at events and gain valuable work experience.

STUDENT VOICE

There are a number of ways to have your say at BDC. Join the Student Voice to share your ideas and help shape college life while developing confidence and leadership skills.

COURSE REPRESENTATIVES

As a Course Representative, you will represent your peers by gathering feedback, raising concerns and working with staff to improve the student experience. You'll also have the opportunity to attend forums and share feedback directly with the Principal.



BDC ONLINE

bdc.ac.uk/bdc-online

BDC Online is your go-to student portal for everything you need during your time at Barking & Dagenham College.

From checking your timetable and tracking your progress to accessing learning resources and college updates, it's all in one place to help you stay organised and succeed in your studies.

- Student Emails
- Google Calender and Classroom
- eTracker (attendance)
- Timetables and Term Dates
- BDC Policies and Student Code of Conduct
- Student Voice (Student ambassadors, Course Reps and more)
- Student Enrichment (Clubs, society and events)
- Learning Resources Centre (LRC)
- Additional Learning Support
- Careers Advice
- Student Financial Support
- Other Support Services (e.g. Counselling and Health & wellbeing)

Make sure to sign in with your google (@g.bdc.ac.uk) account. If you can't find what you're looking for, please speak to your tutor, visit the Learner Support Zone on Jubilee Street at the Rush Green Campus, or email studentsupport@bdc.ac.uk



YOUR FUTURE

PROGRESSION

Your tutors and Progress Coaches will check in with you regularly throughout your course to discuss your progress and aims for the future. Following the Easter Break, you will be asked to discuss your next steps, and where suitable be enrolled on to the next level of your course or referred to our Career Coaches for information on alternative options.

Our courses fill up quickly in August, so we recommend you secure your place for next year at this time to ensure you can continue towards your career goals.

PROGRESSING TO WORK OR HIGHER EDUCATION

After completing your course, we will keep in contact with you to see how you're getting on and offer any further career support we feel you may benefit from including part time or evening courses or impartial careers advice.

Please keep in touch with us and let us know how you're getting on! We love to hear success stories from our past students.



TAKE PART IN THE LONDON LEARNER SURVEY FOR THE **CHANCE TO WIN AN IPAD!**

What is the survey about?

The survey asks about your reasons for studying, work, health and wellbeing, and how your course may impact your life.

The survey takes around 10 minutes to complete and is available in different languages.

The survey is hosted by IFF Research, an independent research agency and your responses are secure and confidential. Barking & Dagenham College won't be able to see your answers and by taking part, you will help to improve adults courses for all Londoners.



If you are aged 19 or over, go to:
www.iffresearch.com/LLS/dmkg
Or scan the QR code to take part!



KEY CONTACTS

Additional Learning Support: als@bdc.ac.uk

Student Financial Support: sfs@bdc.ac.uk

IT support: helpdesk@bdc.ac.uk

Student Support Team: studentsupport@bdc.ac.uk

